



Product Disclosure Statement - Part B Cashback Standard Car Insurance Policy

What is a Product Disclosure Statement?

This Product Disclosure Statement will assist you to make an informed decision about our insurance product. It consists of two parts, which you should read before making a final decision to purchase:

- 1) PART A contains the general terms and conditions of all our policies.
- 2) **PART B** contains specific details about the product option that you selected.

If you have already Purchased our policy:

This Product Disclosure Statement becomes your INSURANCE CONTRACT together with the most recent:

- ▶ INSURANCE CERTIFICATE
- ▶ YOUR DECLARATIONS
- ▶ COVER LETTER

After reading the documents carefully, you should keep them in a safe place for future reference.

Limits referred to in Part A

Personal Effects	\$250 (including child seats and baby capsules while in your car)
Hire Car after Theft	\$1,000
Replacement Keys	\$1,000
Trailer	\$500
Emergency Transport and Accommodation	\$100 per day, up to \$300 in total.
New Car Replacement	The earlier of 1 year or 20,000 kilometres from original registration.

Excess on claims

This is the amount shown on your Insurance Certificate that you may have to pay towards each claim.

- ▶ Basic Excess applies to all claims. You may be able to choose a different basic excess to obtain a higher or lower premium.
- ▶ Additional Excesses apply as follows when the car is driven by a person who is not an excluded driver, but who:
 - ▶ is under 21 years of age;
 - ▶ is aged 21 to 24 years inclusive;
 - ▶ has not held a full Australian licence for at least 2 years;
 - ▶ is not listed as a driver on the Insurance Certificate.

The total excess you have to contribute to a claim is the sum of the Basic Excess and all of the Additional Excesses which apply to the driver of the car. We will advise you of all excess amounts when you apply for the insurance.

The product option you have selected features the following special refund offer to reward loyal customers who are claim-free.

Cashback standard - terms of offer

If no claim has been lodged* for any incident occurring during four years of continuous insurance with us on this car**, we will give you a refund. This refund will be the lesser of (a) the Vehicle Premium you paid during the first year, or (b) 25% of the total Vehicle Premium paid during the four-year period. The refund will exclude any fees and unrecoverable government charges.

Product Disclosure Statement - Part B - Page 2

However, if a claim is lodged for an incident occurring during the period, then a new 'cashback' period of 4 years will commence from the next policy renewal date, following the incident.

* A claim is 'lodged' for an incident if we have incurred, or expect to incur any cost, regardless of who is at fault.

** The car shown on this policy, or any subsequent car replacing it.

No Claim Discount Protection (optional)

This optional benefit applies only if noted "Yes" on the Insurance Certificate.

You are entitled to make 1 claim during the current period of insurance, or 2 claims in a 3-year period without affecting your NCD. For additional claims, your NCD will be reduced on renewal.

However, if "Rating 1 for Life" is shown on your Insurance Certificate, you will keep your maximum NCD (Rating 1) for life, as long as you continue your policy with this NCD Protection.

If "Rating 1 for Life" is not shown on your Insurance Certificate, you will qualify for this extra benefit after holding this policy for 2 years continuously with NCD Protection and without making any claim.

Reduced Window Glass excess (optional)

This optional benefit applies only if noted on the Insurance Certificate, and only to front, rear or side windows.

Hire Car following an accident (optional)

Available with "Comprehensive" cover if noted on the Insurance Certificate.

After we agree to pay your claim we will arrange for a compact hire car for you to use until your car is fixed or your claim settled, not exceeding 14 days ("period of cover").

Product Disclosure Statement - Part B - Page 3

The hire car will become available from:

- ▶ the date we authorise repairs to your car, or
- ▶ the date you have made your car available for repairs, or
- ▶ the date we assess your vehicle to be a total loss,

whichever is the later.

The benefit covers the cost of the daily hire for a compact car during the period of cover. We will only pay hire car costs arranged and authorised by us. You need to agree to the hire car company hiring conditions (including paying a rental bond, insurance and any excess if you damage the car) and collect and return the hire car.

Fees that may be charged

Once you have taken out a policy, our agent, as shown on your Insurance Certificate, may charge any of the fees below (if applicable):

Early Cancellation	\$40.00
Monthly Instalment Processing	12 payments of 66 cents per \$100 of premium or part thereof.
Fortnightly Instalment Processing	26 payments of 31 cents per \$100 of premium or part thereof.
Payment Resubmission	\$11.00